

# HEALTH & SAFETY GUIDELINES

## WHAT YOU CAN EXPECT FROM US:

**ASSOCIATES AND PROFESSIONALS ARE TO STAY HOME IF EXHIBITING ANY SYMPTOMS OF COVID-19, HAVE BEEN IN CONTACT WITH SOMEONE WITH COVID-19, OR HAVE BEEN IDENTIFIED AS A "VULNERABLE INDIVIDUAL"**

- Associates and professionals are **REQUIRED** to wear masks at all times **OFF** court. Pros will wear a mask to and from the court and on court if a customer requests.
- Associates and professionals are required to wash hands frequently (FOR 20 SECONDS OR LONGER).
- Hand sanitizers will be provided by the club at the entrance and exit to the club as well as at the entrance to the courts.
- Associates will be required to clean high contact surfaces multiple times during the day. Regular routine housekeeping practices will also be maintained.
- Only the pros are to pick up balls on court. Lessons/clinics may stop 10 minutes early to provide a buffer between lessons and to allow the Pro to sanitize the equipment prior to its next use. The Pros' sanitizer will be for their Personal use only.
- No equipment demos will be allowed.
- No drinks or food will be provided by the club. Kitchen use will be off limits until further notice.
- There will be limited access to the locker rooms. **ONLY** Bathroom facilities will be available. Locker and shower facilities will **NOT** be available.
- Employees will be practicing social distancing by maintaining a minimum 6 foot distance from others.

*We will be reviewing our safety guidelines frequently and updating them based on any new government regulations.*

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## WHAT WE EXPECT FROM YOU:

**STAY HOME IF YOU ARE EXHIBITING ANY SYMPTOMS OF COVID-19, HAVE BEEN IN CONTACT WITH SOMEONE WITH COVID-19 OR HAVE BEEN IDENTIFIED AS A "VULNERABLE INDIVIDUAL"**

- Players are **REQUIRED** to wear masks when entering the club and while waiting in the Lobby area. We recommend that you bring a ziplock bag to store your mask while not in use on court. No masks are required while on court. Please bring your own masks, sanitizer and any other safety equipment you feel is necessary.
- Clean and wipe down your own equipment, including racquets and water bottles with your own sanitizer. Do not share any of your equipment.
- Bring a full bottle of water and a towel for your own personal use. There will **NOT** be water or towels provided on court. Please remember to take your water bottles with you off court- **ANYTHING LEFT ON COURT WILL BE DISCARDED IMMEDIATELY.**
- If you do sneeze or cough, please cover your cough or sneeze. While on court, discard any tissues in the slot marked **"TRASH"**.
- Players should stay on their side of the court and avoid changing ends to limit contact between players.
- Players must take all the balls they bring to play when exiting the court. **DO NOT ADD YOUR PLAY BALLS TO ANY TEACHING CARTS.**
- Players are not to handle any teaching equipment. The pros will pick up all balls.
- Arrive as close as possible to your court time. Exit promptly when your courttime is finished.
- Keep your tennis bags, equipment and belongings appropriately distanced from other players' belongings.
- Avoid using your hands to pick up tennis balls. Use your racquet or foot to push or kick balls to your opponents.
- No handshakes, high fives, fist bumps or elbows.
- **No outside food or drink allowed, except your personal water bottle.**
- All members will be required to have a current credit card on file to minimize the exchange of cash or check transactions.